



Farmers & Merchants State Bank

Scotland, South Dakota
Hometown Banking With Your Neighbors & Friends

Customer Representative

info@fmsbscotland.com

September 11, 2021

IMPORTANT INFORMATION: INTERNET BANKING USERS

We are excited to announce we will be upgrading our internet banking platform on **September 27, 2021 at approximately 10am**. As we prepare for these upcoming improvements, we would like to take this opportunity to provide you with important information regarding our upgraded system, so please read this letter carefully.

Important Dates for your online access:

1. **Friday September 24, 2021:** Internet Banking Transfers will be **unavailable** starting at 2pm. Payments scheduled prior to this date will process normally. **Any Transfers you have set up to repeat will be lost**, so please write those down so you can re-enter them.
2. Weekend Prior to Live: Internet Banking access will be available in "Inquiry Only" mode.
3. **Live Date:** Upgraded system goes live at approximately 10am Monday, September 27th.

Instructions for Signing on to the Upgraded Online Banking Platform:

1. Visit our website at www.fmsbscotland.com
2. Your existing User ID and Passwords **will NOT work**. Click on the **Enroll Now** link to create a new User ID and Password. (Tip: You can re-use your existing credentials on the new system)

3. Fill out account number, social security number, and email address and then click Enroll.
4. Next you will create a **NEW** username and password followed by answering 3 security questions.

Internet Banking Features:

1. 18 months of account History
2. Forgot your Password: Having trouble logging in? Reset your own password with the "Forgot your password" feature.
3. E-statements: Access e-statements quicker and easier!
4. Account Transfers: Transfer money from your accounts internally
5. Categorize Transactions to track expenditures

Mobile App Users:

Touch Banking Transfers and Mobile Deposits will work as normal until Friday September 24th at 2:30pm. The app will work through the weekend in "Inquiry Only". On Monday September 27th please login with your new Internet Banking Credentials that you created in Internet Banking.

For new Mobile Banking users, download the TouchBanking app in your app store. The app code to start the login process is: **fmsbscotland**

If you have any questions about our upcoming improvements, please feel free to contact us at (605) 583-2234
Thank you for your time and continued business.

Sincerely,
Farmers and Merchants State Bank